



SECURITY INDUSTRY NEWS

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In This Issue...

- DPSST Updates
- Violence in the Workplace
- Security Blotter

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[DPSST Home](#)

[DPSST Forms](#)

[DPSST Fees](#)

[Check your status](#)

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Oregon DPSST Updates

Oregon's Department of Public Safety Standards and Training (DPSST) is the regulatory agency for Oregon's Private Security industry. They are responsible for developing training, providing certification and ensuring industry standards.

In early July, 2015, DPSST released a new version of the PS1 application. All new applicants should begin using this new application immediately. The new PS1 has eliminated the 4 year histories and the notary requirement. It is a shorter version of the previous PS1. On 31 July 2015, DPSST also released a new PS21 renewal application. You can find the new versions in the link to the left.

DPSST announced on June 29th that they are now accepting submission of online fingerprints through Fieldprint. The traditional ink and paper will remain an option and that process has not changed. Fieldprint is a system using a network of independent companies to submit fingerprints electronically using the livescan system. For more information about livescan and Fieldprint services <http://www.oregon.gov/dpsst/PS/Pages/fingerprintinginfo.aspx>

Violence in the Workplace



It's not just part of your job – Violence in the Workplace, or Workplace Violence is a general term used to describe violence or behavior from employees, customers, patients and unaffiliated individuals who bring pain and discomfort into your workplace. This may be physical violence, verbal abuse or threats. It is currently estimated that approximately 70% of employers do have policies, plans or training programs in place to deal with workplace violence. For Security Officers, it is essential to understand and prepare to respond to violence in your workplace. With Security Officers working in malls, hospitals, clubs, retail stores and so much more, violence is inevitable. And responding to violence can be challenging for Officers who are not prepared.

First off, you need to know your policies and know what enforcement actions you are limited to by your employer or contract. Ask your managers, what you are allowed to do when verbal abuse or physical violence takes place – Many employers or contracts prohibit Officers being physically involved in any situations.

Estimates show approximately 643, 000 incidents occur annually, or about 1.4% of adults in all workplaces become victims. Approximately 60% of incidents show a stranger to be the aggressor, so hospitals, clubs and retail stores are at an elevated risk of violence... And about 40% result in the victim being injured.

Response – Of course, every attempt to resolve the situation by using tactical communication should be made. Many Officers use the Ask-Tell-Action model when responding to VIWs. Using methods of resolution such as LEAPS, allowing the person to vent, changing Officers and trying to determine attitude vs behavior can all help the Officer resolve the situation with the most minimum risk of additional violence possible.

However, we cannot pretend that violence will not happen. With the possibilities of altered mental status based on the subject being in an 'alternate reality' or drug or alcohol being a contributing factor, plus poor coping skills of some people in our society, more and more workplace incidents are resulting in violence.

What can you do? Talk to your employer and ask about programs or ask your questions about what you can do when violence strikes. Preparation and planning a crucial in dealing with the issues. Know and understand local laws so you can take lawful, legal action when the situation requires. Talk about methods of reporting and educate those in your workplace about how to handle workplace violence... It is seldom someone 'snaps' without showing signs leading up to violence. Early detection may make the difference.

Security Blotter



31 OCT; Portland – Theft Investigation.

Security Officer responded to a reported theft. After reviewing CCTV, a suspect was identified taking the victims cell phone charger. Value of \$10. A short time later, the above victim reportedly stole a cell phone from another person at the location. This information was passed to Portland Police. Both suspects at large.

31 OCT; Portland – Burglary. Patrol Security Responds to multiple activations of interior alarms at a dental clinic. Officer on scene found a broken window with the glass completely removed. The Officer and Officers from Portland Police cleared the clinic and no suspect was found. The following night, in the same area, a second burglary was reported with the window broken and glass completely removed. The suspect remains at large

25 OCT; Portland – Trespass II. Security Officers were asked to investigate a reported unwanted person in a hospital waiting room. It was determined that the male had not been, and did not intend to be a patient and refused when ordered by Officers. After multiple refusals and no cooperation, the male was arrested for Trespass II and Portland Police responded to assume custody of the individual. Charges are pending.

24 OCT; Portland – Civil Trespass. Security Officers responded to a call of an unwanted man in a business location. The male, who was 'camping' inside the location was asked then told to leave. The man collected his things and left. He was issued a Civil Trespass Warning (CTW) by security for verbally abuse and threats communicated to location staff and Security Officers. If the suspect returns, he will be subject to arrest for Criminal Trespassing.

Have an incident to
submit or report?

Send to
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